



VPN setup guide

Disclaimer



This VPN solution is optimised to improve the student experience from within mainland China to connect to University resource like LearnJCU and Collaborate sessions

If you are **not** attempting to connect to University resources from within China please **do not use this service.**

Supported Platforms

Windows 10 (less than 3 years old)



https://jcu.oss-accelerate.aliyuncs.com/FortiClientVPNSetup_6.2.4.0931_x64.exe

Mac (less than 3 years old)



https://jcu.oss-accelerate.aliyuncs.com/FortiClientVPNSetup_6.2.4.724_macosx.dmg

Android (latest version)



https://jcu.oss-accelerate.aliyuncs.com/FortiClient_vpn-v6.2.2-build0312-release.apk

iOS iPhone (latest version)



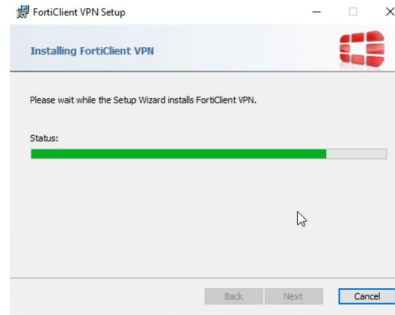
Since IOS VPN client can't be downloaded from China APP store. The students need to use AU/NZ mobile phone to register an ANZ icloud account. Then they will be able to download Forticlient from App Store

VPN Client Install (Windows 10 screenshot)

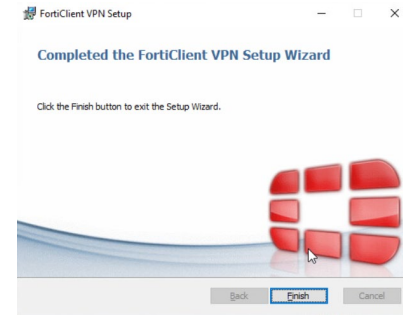
1



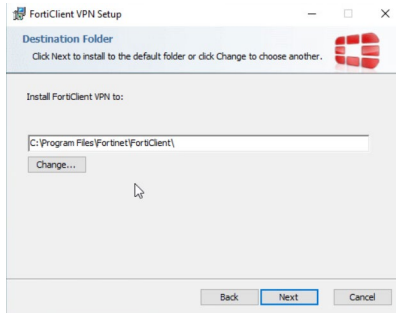
2



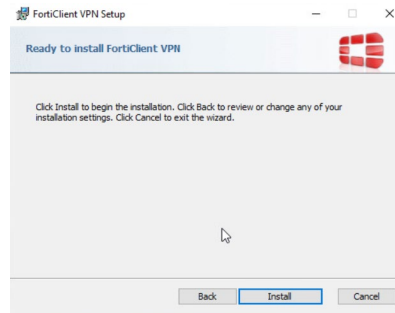
3



4

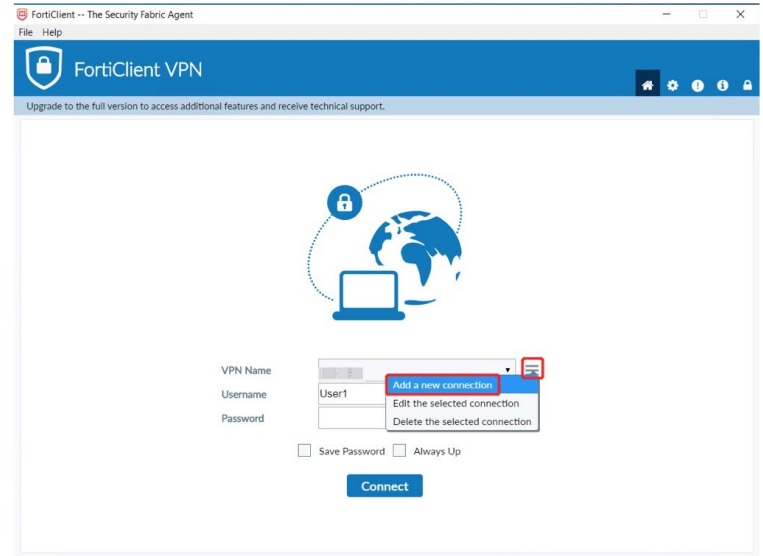
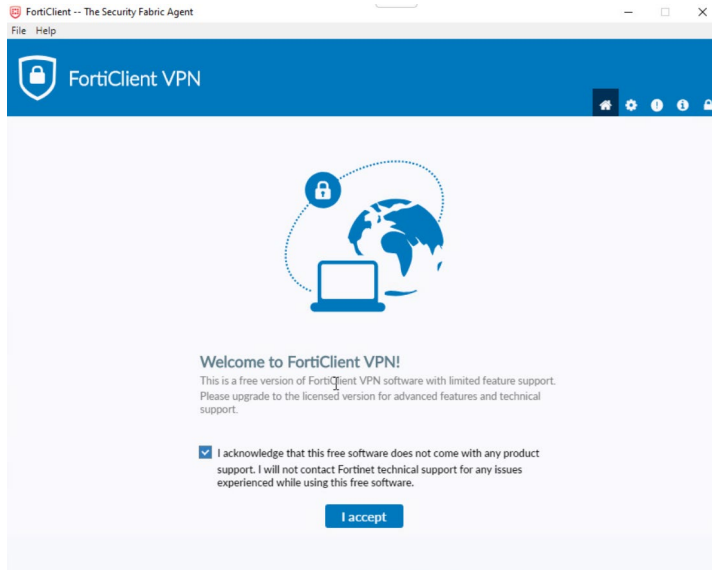


5



VPN Client Setting - 1

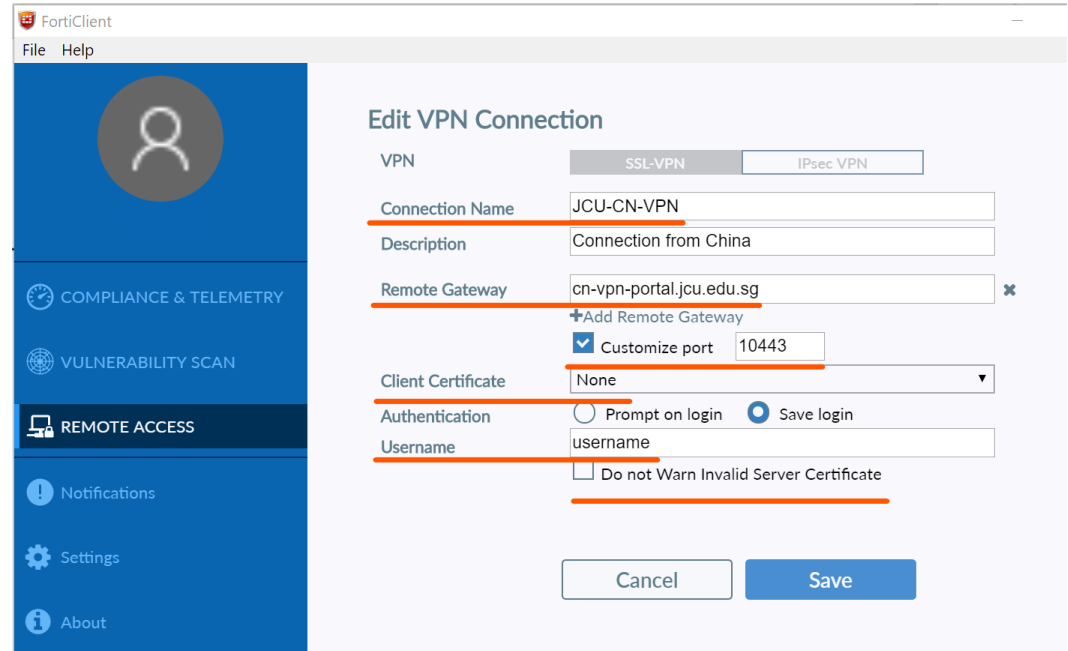
Open VPN Client, and accept agreement in first time



VPN Client Setting - 2

Enter VPN info

- ✓ Connection Name: JCU-CN-VPN
- ✓ Gateway * : cn-vpn-portal.jcu.edu.sg
- ✓ Port: 10443
- ✓ Username: <username>
- ✓ Password: <password>
- ✓ Save



The screenshot shows the FortiClient application window titled "FortiClient" with a menu bar containing "File" and "Help". The left sidebar is blue and contains several icons and labels: a user icon, "COMPLIANCE & TELEMETRY", "VULNERABILITY SCAN", "REMOTE ACCESS" (highlighted), "Notifications", "Settings", and "About". The main content area is titled "Edit VPN Connection" and has two tabs: "SSL-VPN" (selected) and "IPsec VPN". The form fields are as follows:

- VPN:** SSL-VPN (selected), IPsec VPN
- Connection Name:** JCU-CN-VPN
- Description:** Connection from China
- Remote Gateway:** cn-vpn-portal.jcu.edu.sg (with a close icon 'x')
- Remote Gateway options:** Add Remote Gateway, Customize port 10443
- Client Certificate:** None (dropdown menu)
- Authentication:** Prompt on login, Save login
- Username:** username
- Do not Warn Invalid Server Certificate:**

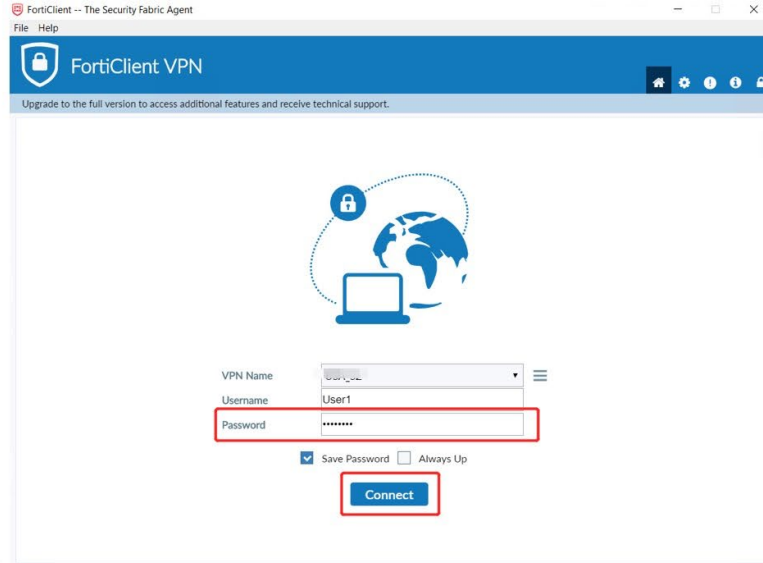
At the bottom right, there are two buttons: "Cancel" and "Save".

* If for some reason the name **cn-vpn-portal.jcu.edu.sg** does not work , replace this with the IP address **106.15.88.205** and put a checkmark on **Do not Warn Invalid Server Certificate**

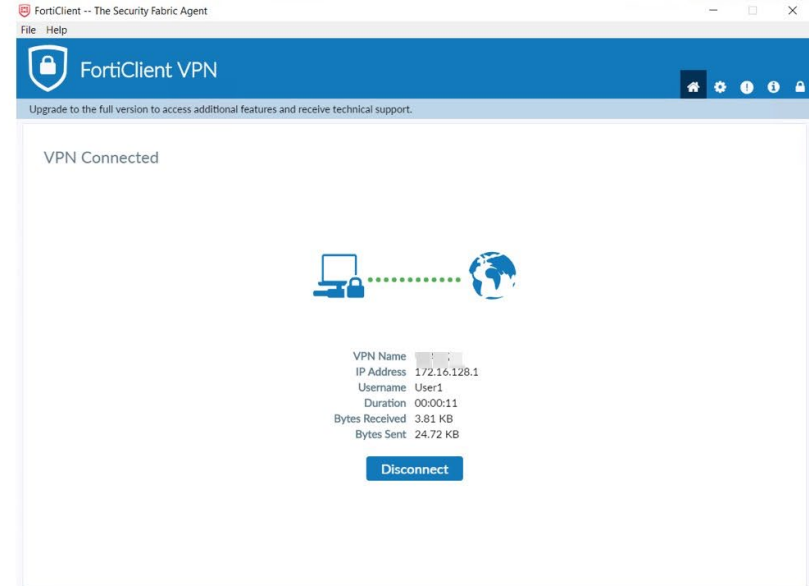
VPN Client Setting - 3

Connect to FortiGate

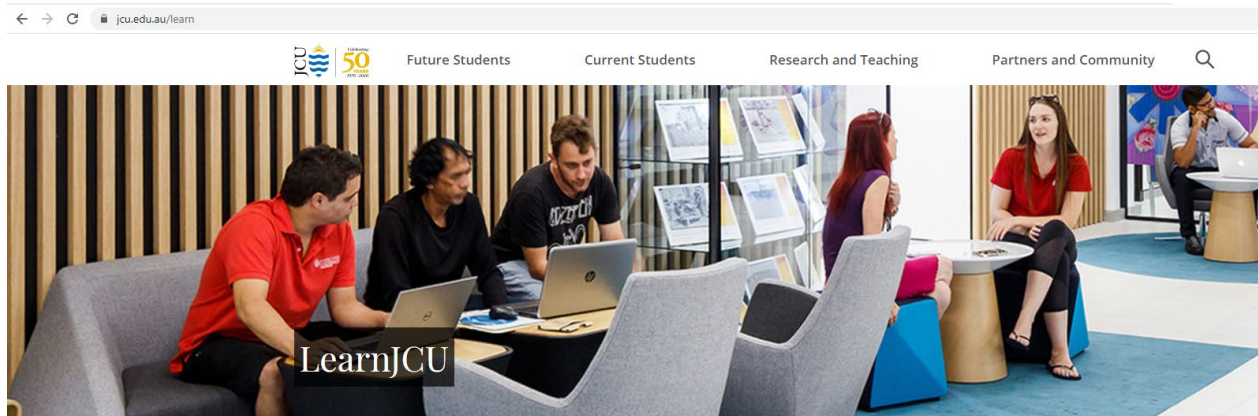
Save Password button will appear on the next login



VPN Connected. Completed !



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