# VPN setup guide

# Disclaimer

This VPN solution is optimised to improve the student experience from within mainland China to connect to University resource like LearnJCU and Collaborate sessions

If you are **not** attempting to connect to University resources from within China please **do not use this service**.

# Supported Platforms

**Windows 10  (less than 3 years old)**

https://jcu.oss-accelerate.aliyuncs.com/FortiClientVPNSetup_6.2.4.0931_x64.exe

**Mac (less than 3 years old)**

https://jcu.oss-accelerate.aliyuncs.com/FortiClientVPNSetup_6.2.4.724_macosx.dmg

**Android (latest version)**

https://jcu.oss-accelerate.aliyuncs.com/FortiClient_vpn-v6.2.2-build0312-release.apk
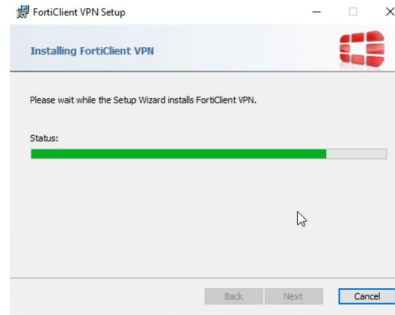
**iOS iPhone (latest version)**

Since IOS VPN client can't be downloaded from China APP store. The students need to use AU/NZ mobile phone to register an ANZ icloud account. Then they will be able to download Forticlient from App Store
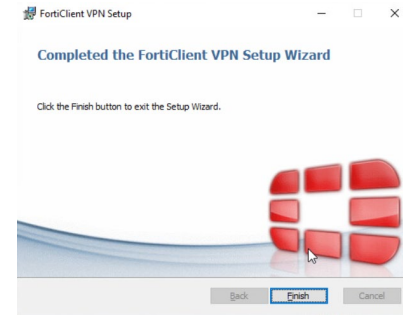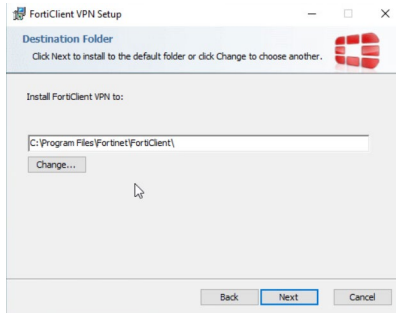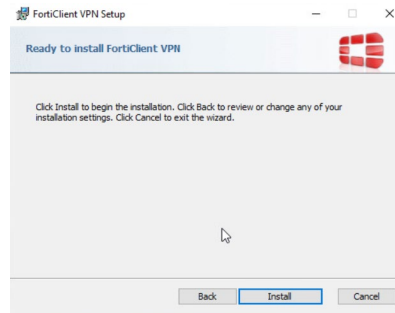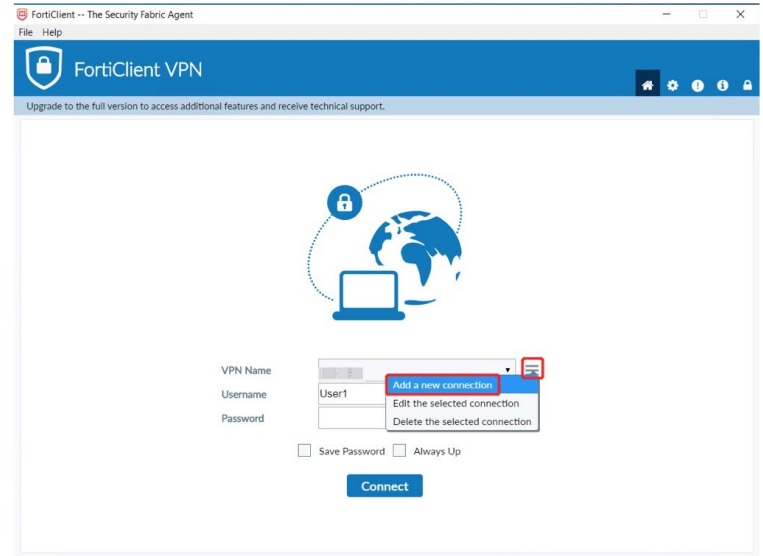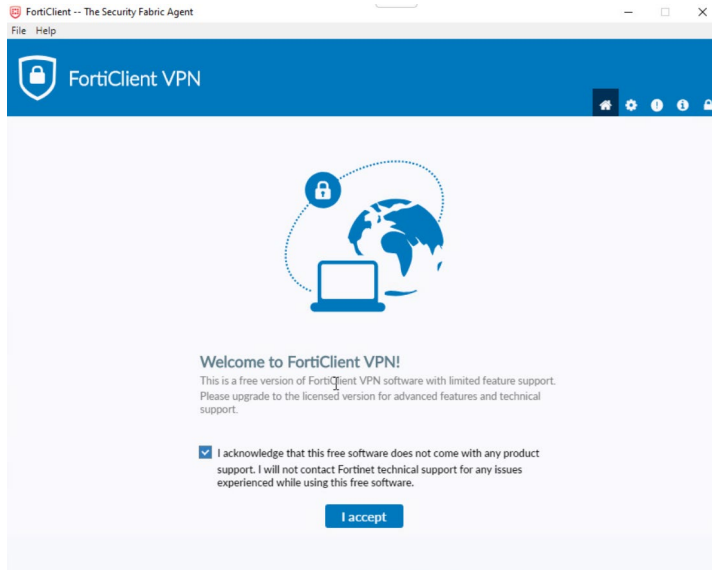
# VPN Client Install (Windows 10 screenshot)
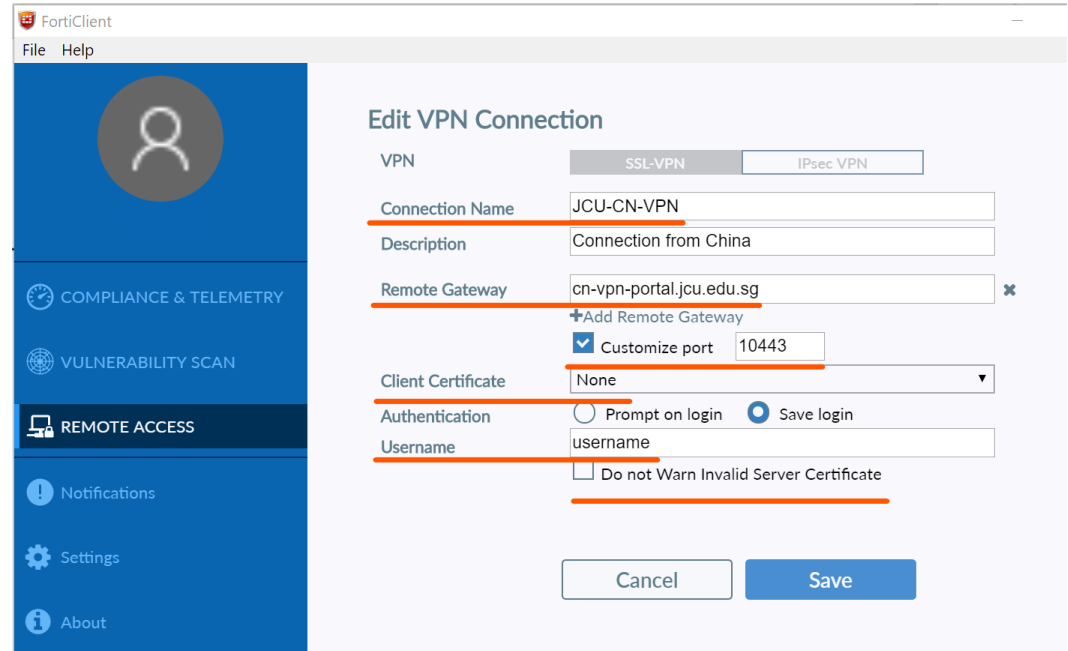
# VPN Client Setting - 1

Open VPN Client, and accept agreement in first time

# VPN Client Setting - 2

Enter VPN info

- ✓ Connection Name: JCU-CN-VPN

- ✓ Gateway * : cn-vpn-portal.jcu.edu.sg

- ✓ Port: 10443

- ✓ Username: <username>

- ✓ Password: <password>

- ✓ Save



* If for some reason the name **cn-vpn-portal.jcu.edu.sg** does not work , replace this with the IP address **106.15.88.205** and put a checkmark on **Do not Warn Invalid Server Certificate**
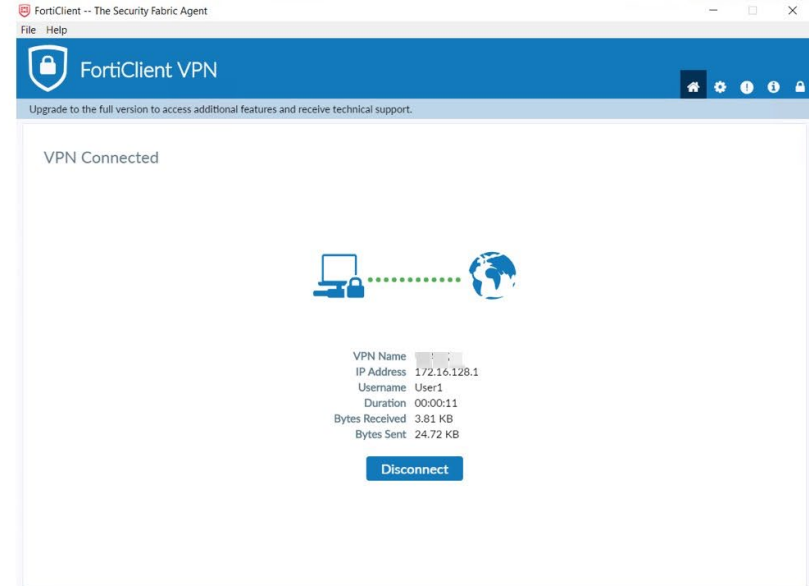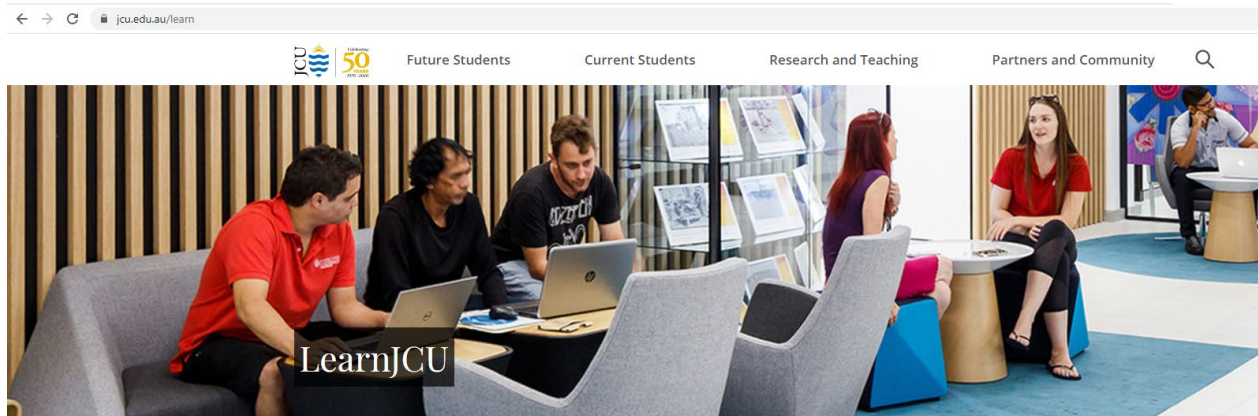
# VPN Client Setting - 3

Connect to FortiGate

Save Password button will appear on the next login
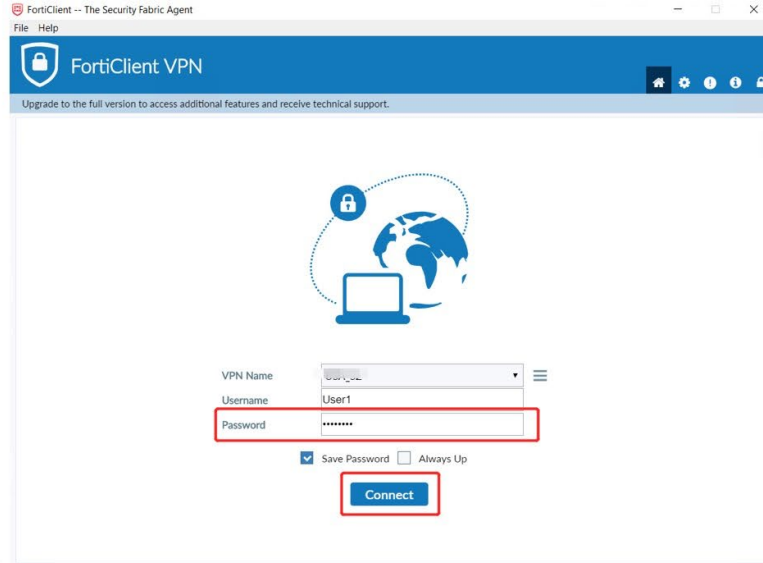
VPN Connected. Completed !

# Access LearnJCU content